Accessibility Conformance Report

Website/Product name: https://web.godeed.today/

Report Date: 05 July, 2022

Company: Go Deed Inc.

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Evaluation Methods Used: During the testing process of the website https://web.godeed.today , the team made use of multiple evaluation methods, including both automated (aCe scanning tool, Google Lighthouse, Wave evaluation tool, ACE toolkit), and manual testing on Windows 11 in Chrome and Firefox browsers. A major part of the process is the use of assistive technology (NVDA) to assess conformance with WCAG 2.0/2.1 criteria.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017.	Yes

Terms
The terms used in the Conformance Level information are defined as follows:
- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

WCAG 2.1 Report
Tables 1 and 2 also document conformance with Revised Section 508.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as

documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A. Also applies to:2017 Section 508, 501 (Web)(Software).
Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	**Partially Supported**	In most places across the website, non-text content is afforded alternative text or an accessible name. There are limited exceptions, such as project banner-images and controls where an alt label is missing. Exceptions are caused by primary images being used as background in some places. This will be addressed in our ongoing UI refresh when we switch to using Material UI (MUI) components. This work is scheduled for completion by the end of Q4 2022.
1.2.1 Audio-only and Video-only (Prerecorded)	**Not Applicable**	There is no video or audio-only content.
1.2.2 Captions (Prerecorded)	**Not Applicable**	There is no pre-recorded video content.
1.2.3 Audio Description or Media Alternative (Prerecorded)	**Not Applicable**	There is no pre-recorded video content.
1.3.1 Info and Relationships	**Partially Supports**	While most form controls are adequately tagged, in some cases form controls are missing tags and labels, and are missing forms and fieldset groupings. Some input fields use the wrong input type for their expected use. Some elements use the wrong type of markup, such as buttons being used as links and vice versa. Related links are not grouped in a nav or ul element. Landmark for main content is identified. This will be resolved by refactoring our implementation of Formik across the application. We have this roadmapped for Q1 2023.
1.3.2 Meaningful Sequence	**Partially supports**	A meaningful sequence can be programmatically determined. Only exception is when a popup modal, such as profile or settings, appears, which the screen reader ignores.

		We have plans to refresh our UI by using more accessibility aware solutions. This work should be concluded in Q4 2022.
1.3.3 Sensory Characteristics	**Supports**	Instructions do not rely solely on sensory characteristics.
1.4.1 Use of Color	**Supports**	Color is not used as the only visual means of conveying information.
1.4.2 Audio Control	**Not Applicable**	There is no audio content.
2.1.1 Keyboard	**Supports**	Links, buttons, and other controls are operable via the keyboard.
2.1.2 No Keyboard Trap	**Supports**	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	**Not Applicable**	There are no character key shortcuts.
2.2.1 Timing Adjustable	**Not Applicable**	There are no time limits.
2.2.2 Pause, Stop, Hide	**Not Applicable**	There is no moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold	**Not Applicable**	There is no flashing content.
2.4.1 Bypass Blocks	**Supports**	Bypass blocks are available to skip to main content.
2.4.2 Page Titled	**Supports**	Descriptive titles provided for all pages.
2.4.3 Focus Order	**Supports**	All focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context)	**Partially Supports**	The purpose of most links throughout the site can be determined from the link text alone or the link text together with its programmatically determined link context. The following case is not compliant; 1. United Nations SDGs programs link, the screen reader announces the full link instead of a link text This is a quick fix which will be resolved as part of our Q4 2022 UI refresh, if not sooner.

[2.5.1 Pointer Gestures](#) (Level A 2.1 only)	**Not Applicable**	There is no functionality that uses multipoint or path-based gestures.
[2.5.2 Pointer Cancellation](#) (Level A 2.1 only)	**Not Applicable**	There is no interactivity that requires pointer cancellations.
[2.5.3 Label in Name](#) (Level A 2.1 only)	**Partially Supports**	Most Interactive components have names which contain the text presented visually. The following cases are not compliant; 1. "Contact us" aria-label does not match the visual representation of the link, as well as the screen reader announcement during arrow keyboard navigation. 2. "Custom donation" label does not match the information announced by the screen reader. 3. "Select Department" placeholder and aria-label differ from screen reader announcements. We plan to review missing labels as part of our UI refresh in Q4 2022.
[2.5.4 Motion Actuation](#) (Level A 2.1 only)	**Not Applicable**	There is no motion-controlled functionality on the site.
[3.1.1 Language of Page](#)	**Supports**	The html element has a lang attribute of "en" on each page
[3.2.1 On Focus](#)	**Supports**	Nowhere on the site does change of focus initiate a change of context.
[3.2.2 On Input](#)	**Supports**	Nowhere on the site does a change of input initiate a change of context.
[3.3.1 Error Identification](#)	**Supports**	Input errors are identified and described in text.
[3.3.2 Labels or Instructions](#)	**Partially Supports**	In some cases labels or grouping roles are missing on form controls. Placeholders are sometimes used instead of labels and are overwritten on some pages, making them illegible. This will be resolved by refactoring our implementation of forms across the application. We have this roadmapped for Q1 2023.

[4.1.1 Parsing](#)	**Partially Supports**	Tags are opened and closed correctly. Some minor nesting issues have been identified across the pages. Language selector, as well as a Deed Filter, use an ID for a label or by an ARIA attribute that does not exist. Role "Combobox" for input type "search" found on language selector, as well as unavailable attributes used on some elements, such as unselectable on input elements. We are currently working on switching to a new component library (MUI) which should enable us to resolve these issues. We expect to complete this work by the end of Q4 2022.
[4.1.2 Name, Role, Value](#)	**Partially Supports**	Some interface components do not have their role, state, or name adequately labelled, including: 1. Links in the main and profile submenu 2. Language selector menu 3. Social Media links 4. Notification Bell Profile settings contain multiple input elements containing an * indicating a required field but are not semantically defined as being required. We are currently working on switching to a new component library (MUI) which should enable us to resolve these issues. We expect to complete this work by the end of Q4 2022.

Table 2: Success Criteria, Level AA. Also applies to:2017 Section 508, 501 (Web)(Software).

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	**Not Applicable**	There is no live audio content.
1.2.5 Audio Description (Prerecorded)	**Not Applicable**	There is no pre-recorded content that would require audio description.
1.3.4 Orientation (Level AA 2.1 only)	**Supports**	The site does not restrict its view to a single orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	**Supports**	Input fields have appropriate autocomplete attributes where user data is required.
1.4.3 Contrast (Minimum)	**Supports**	Text meets contrast ratio requirements.
1.4.4 Resize text	**Supports**	All elements remain readable and functional at 200% font size.
1.4.5 Images of Text	**Partially Supports**	Images of text are used to convey information on the United Nations SDGs programs. This is a quick fix, and we will add labels to these images. This has been added to our roadmap for Q4 2022 (if not completed sooner). All other images of text are limited to company logos, which are considered essential.
1.4.10 Reflow (Level AA 2.1 only)	**Partially Supports**	From 1023 pixels width downwards the Help Center button disappears. The remaining site is fully responsive and does not require scrolling in two dimensions at either a width of 320 pixels or a height of 256 pixels. This is also a quick fix and has been added to our roadmap for Q4 2022 (if not completed sooner).
1.4.11 Non-text Contrast (Level AA 2.1 only)	**Supports**	Buttons and other user interface components have sufficient contrast with their backgrounds.
1.4.12 Text Spacing (Level AA 2.1 only)	**Supports**	No loss of content or functionality occurs at increased line height, paragraph spacing, letter spacing, or word spacing.

1.4.13 Content on Hover or Focus (Level AA 2.1 only)	**Supports**	There is no additional content that appears on hover or focus.
2.4.5 Multiple Ways	**Supports**	Navigation links as well as a search function are provided.
2.4.6 Headings and Labels	**Supports**	Headings and labels clearly describe the topic or purpose.
2.4.7 Focus Visible	**Supports**	An outline is shown around all focusable elements when they are in focus.
3.1.2 Language of Parts	**Partially Supports**	On non-English pages, there are some sections still in English, but no programmatic distinction is made between sections with different languages. This should also be resolved when we switch to the new component library by the end of 2022
3.2.3 Consistent Navigation	**Supports**	Site navigation links are presented in the same order on each page of the site.
3.2.4 Consistent Identification	**Supports**	Components with the same functionality are consistently identified across the site.
3.3.3 Error Suggestion	**Partially Supports**	The wrong input format is automatically detected and triggers a suggestion text, providing a correction suggestion. The only exception is on the Profile Settings page, where no error suggestions are provided. This is also a relatively small fix for us to pick up before the end of 2022.
3.3.4 Error Prevention (Legal, Financial, Data)	**Not Applicable**	No data of a legal or financial nature is requested.
4.1.3 Status Messages (Level AA 2.1 only)	**Partially Supports**	Error alert following failed log-in is immediately read out by the screen reader without needing to receive focus. Other status messages, such as the settings pop-up are not automatically detected and announced by assistive technology. We will refactor our modals and dialogs when we switch to our new UI library. Planned Q4 2022.